

***Federal Fiscal Year 2001  
FRAMEWORK FOR ANNUAL REPORT  
OF STATE CHILDREN S HEALTH INSURANCE PLANS  
UNDER TITLE XXI OF THE SOCIAL SECURITY ACT***

**Preamble**

Section 2108(a) of the Act provides that the State must assess the operation of the State child health plan in each fiscal year, and report to the Secretary, by January 1 following the end of the fiscal year, on the results of the assessment. In addition, this section of the Act provides that the State must assess the progress made in reducing the number of uncovered, low-income children.

To assist states in complying with the statute, the National Academy for State Health Policy (NASHP), with funding from the David and Lucile Packard Foundation, has coordinated an effort with states to develop a framework for the Title XXI annual reports.

The framework is designed to:

Recognize the *diversity* of State approaches to SCHIP and allow States *flexibility* to highlight key accomplishments and progress of their SCHIP programs, **AND**

- " Provide *consistency* across States in the structure, content, and format of the report, **AND**
- " Build on data *already collected* by CMS quarterly enrollment and expenditure reports, **AND**
- " Enhance *accessibility* of information to stakeholders on the achievements under Title XXI.

***Federal Fiscal Year 2001  
FRAMEWORK FOR ANNUAL REPORT  
OF STATE CHILDREN S HEALTH INSURANCE PLANS  
UNDER TITLE XXI OF THE SOCIAL SECURITY ACT***

State/Territory: Kansas

-

(Name of State/Territory)

The following Annual Report is submitted in compliance with Title XXI of the Social Security Act (Section 2108(a)).

Robert M. Day

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(Signature of Agency Head)

SCHIP Program Name (s) HealthWave 21

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SCHIP Program Type      Medicaid SCHIP Expansion Only  
  X   Separate SCHIP Program Only  
     Combination of the above

Reporting Period **Federal Fiscal Year 2001 (10/1/2000-9/30/2001)**

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**FFY 2001 Annual Report (8/31/01)**

National Academy for State Health  
Policy

Submission Date January 2, 2002

(Due to your CMS Regional Contact and Central Office Project Officer by January 1, 2002)  
Please cc Cynthia Pernice at NASHP ([cpernice@nashp.org](mailto:cpernice@nashp.org))

## SECTION 1. DESCRIPTION OF PROGRAM CHANGES AND PROGRESS

*This section has been designed to allow you to report on your SCHIP program changes and progress during Federal fiscal year 2001 (September 30, 2000 to October 1, 2001).*

### **1.1 Please explain changes your State has made in your SCHIP program since September 30, 2000 in the following areas and explain the reason(s) the changes were implemented.**

*Note: If no new policies or procedures have been implemented since September 30, 2000, please enter NC for no change. If you explored the possibility of changing/implementing a new or different policy or procedure but did not, please explain the reason(s) for that decision as well.*

- A. Program eligibility NC
- B. Enrollment process NC
- C. Presumptive eligibility NC
- D. Continuous eligibility NC
- E. Outreach/marketing campaigns

The outreach component of the MAXIMUS, Inc. (MAXIMUS, the contractor managing the centralized Clearinghouse for applications processing and marketing) contract was removed in the beginning of the State Fiscal Year 2002 (July 1, 2001), and additional funding was allocated to each of the agency's Area Offices as of October 1, 2001 to provide a more targeted outreach for their specific populations. In the interim, the separate Robert Wood Johnson Covering Kids grant program was in operation providing outreach functions throughout the state.

The marketing component will remain with MAXIMUS. In addition, the new state fiscal year saw the merging of the application and brochure into one packet, complete with an envelope and income guideline chart. This document was patterned off the Iowa model. All billboards, commercials, PSAs, etc. now carry the same pictures and colors to promote the theme. The next revision of the application/brochure is being finalized and this application version will then be translated in the top 10 languages for the LEP requirements. This will occur during FFY 2002.

The Covering Kids grant, a partnership with the Kansas Children's Service League, will close in January of 2002. An additional grant request has been submitted but the outcome is not expected until late December 2001 or early January 2002. This grant would provide funding for two local coalitions and one statewide coalition.

F. Eligibility determination process NC

G. Eligibility redetermination process NC

H. Benefit structure NC

I. Cost-sharing policies NC

J. Crowd-out policies

Effective July 1, 2001, persons terminating other insurance coverage within the prior six months of application were no longer ineligible for coverage under HealthWave 21. The Clearinghouse, managed by MAXIMUS, is tracking these applications to monitor potential crowd-out issues.

K. Delivery system

The physical health contractor for HealthWave 21 and capitated Title 19 managed care, now known as HealthWave 19, is the same as of July 1, 2001. Having the same physical health contractor for both programs will enhance continuity of care as families change funding streams. Distinct mental health and dental services contractors are serving as coordinators of care for the Title 19 managed care population and are continuing the state-statutorily-required capitated care for the Title 21 population.

L. Coordination with other programs (especially private insurance and Medicaid)

The use of common delivery systems and coordination of networks has improved the functioning of the SCHIP program relative to the Medicaid program.

M. Screen and enroll process NC

N. Application

As of July 1, 2001, the application and brochure were merged into one packet, complete with envelope and income guidelines chart. This document was patterned off the Iowa model. All billboards, commercials, PSAs, etc. now carry the same pictures and colors to promote the theme. The next revision of the application and brochure is being finalized and this application version will then be translated in the top 10 languages for the LEP requirements.

O. Other

NC

**1.2 Please report how much progress has been made during FFY 2001 in reducing the number of uncovered, low-income children.**

- A. Please report the changes that have occurred to the number or rate of uninsured, low-income children in your State during FFY 2001. Describe the data source and method used to derive this information.

From 1997 to today, certain studies and reports have been promulgated regarding the uninsured in Kansas. In summary, those are:

September 1997 - The Kansas Health Foundation and the Kansas Department of Health and Environment funded a statewide survey and review of secondary data on insurance coverage. That survey found that 9.4% of the nonelderly population in Kansas was uninsured, and that 31% of the uninsured were children under age 18 (approximately 64,200 children, based on the 1994 Census figures) who were without insurance at the time of the survey. Another 29.9% of those uninsured at some point during the prior year (approximately 25,700) were in this age group. This results in a range of uninsurance for this age group of 64,200 at a point in time to 89,900 at any time over the past year. Adding children aged 18 to this review would, by interpolation, increase the range of uninsured to 67,800 to 91,500.

CPS data from 1993, 1994, 1995 - This data is the basis for the SCHIP allocations in FFY 1998. While not statistically significant for Kansas, it showed that there were 60,000 uninsured children under age 19, plus or minus 12,300, for a range of 47,700 to 72,300 children.

March 2001 - Kansas Health Institute Issue Brief 11 - As part of the three-year evaluation of HealthWave 21, the dynamics of the Title 21 and Title 19 programs between July 1, 1998 and June 30, 2000 were evaluated. One of the findings was a majority (68%) of children entering HealthWave 21 had prior experience with Medicaid, and only 19% to 30% of enrollees were new to public insurance. This implies that while children aging out of the stair-step Medicaid eligibility ladder still have access to no-cost or low-cost insurance, the program is not reaching as many of the previously uninsured as was anticipated.

August 2001 - Kansas Health Insurance Study - This study, commissioned by the Kansas Insurance Department and funded by a grant from the Health Resources and Services Administration, Department of Health and Human Services, looked at insurance status by age, gender, marital status, education, employment status, and region. Questions about the reasons for uninsurance and health status were asked. This study found that 7.8% of children under age 19 were not insured at the time of the survey. While this percentage is lower than that found in the August 1997 survey for children under age 18 (9.4% versus 7.8%), it translates into approximately 55,600 children, based on the 2000 population figures for Kansas from the Census Bureau.

Other notable findings were that children were enrolled in Medicaid/HealthWave 21 at three times the rate of the general public, and that the main reason for uninsurance was the cost.

These studies in the aggregate imply that between 1997 and 2001, the reduction in the number of uninsured children under age 19 is somewhere between 12,200 and 35,900, with some enrolled in Medicaid and some enrolled in HealthWave 21.

- B. How many children have been enrolled in Medicaid as a result of SCHIP outreach activities and enrollment simplification? Describe the data source and method used to derive this information.

As of September 2001, Kansas had 37,146 children enrolled in Medicaid as a direct result of SCHIP outreach. This figure is derived by the state's contractor, MAXIMUS, who operates the centralized Clearinghouse applications processing and enrollment function, and tracks submission of the simplified, joint, mail-in applications. Files from the state's automated eligibility system are matched with Clearinghouse records of applications returned to, and tracked by, the Clearinghouse. This match finds the number of children eligible in that month for Medicaid whose eligibility was determined from submission of a simplified application. As of December 1, 2001, the number of children enrolled in Medicaid as a result of SCHIP outreach had risen to 51,939.

- C. Please present any other evidence of progress toward reducing the number of uninsured, low-income children in your State.

We have no other evidence at the current time.

As part of the outside evaluation being conducted by the Kansas Health Institute, in cooperation with the Department of Social and Rehabilitation Services (SRS) and other entities, additional information regarding this issue will be determined. One of the projects in the evaluation is to examine the impact of HealthWave on reducing the number of low-income uninsured children, explain the existence of low-income children who continue to be uninsured, and identify differences in health care access and health status between insured and uninsured low-income children.

- D. Has your State changed its baseline of uncovered, low-income children from the number reported in your March 2000 Evaluation?

  X   No, skip to 1.3

       Yes, what is the new baseline?

What is the data source(s) and methodology used to make this estimate?

NA

What was the justification for adopting a different methodology?

NA



What is the State's assessment of the reliability of the estimate? What are the limitations of the data or estimation methodology? (Please provide a numerical range or confidence intervals if available.)

NA

Had your state not changed its baseline, how much progress would have been made in reducing the number of low-income, uninsured children?

NA

**1.3 Complete Table 1.3 to show what progress has been made during FFY 2001 toward achieving your State's strategic objectives and performance goals (as specified in your State Plan).**

In Table 1.3, summarize your State's strategic objectives, performance goals, performance measures and progress toward meeting goals, as specified in your SCHIP State Plan. Be as specific and detailed as possible. Use additional pages as necessary. The table should be completed as follows:

- Column 1: List your State's strategic objectives for your SCHIP program, as specified in your State Plan.
- Column 2: List the performance goals for each strategic objective.
- Column 3: For each performance goal, indicate how performance is being measured, and progress toward meeting the goal. Specify data sources, methodology, and specific measurement approaches (e.g., numerator, denominator). Please attach additional narrative if necessary.

Note: *If no new data are available or no new studies have been conducted since what was reported in the March 2000 Evaluation, please complete columns 1 and 2 and enter NC (for no change) in column 3.*

<b>Table 1.3</b>		
(1) Strategic Objectives (as specified in Title XXI State Plan and listed in your March Evaluation)	(2) Performance Goals for each Strategic Objective	(3) Performance Measures and Progress (Specify data sources, methodology, time period, etc.)
<b>OBJECTIVES RELATED TO REDUCING THE NUMBER OF UNINSURED CHILDREN</b>		
Reduce the number of uninsured non-Medicaid eligible children less than 19 years of age and below 200% FPL in the State of Kansas	By December 31, 2001, at least 50,000 previously uninsured non-Medicaid eligible children will be enrolled in the SCHIP program.	<p>Data Sources: Administrative data and Current Population Survey (CPS) data</p> <p>Methodology: Count number of children enrolled in Health Wave as of dates.</p> <p>Progress Summary: As of September 1, 2001 there were 23,042 children enrolled in HealthWave. The original estimate given in the state plan did not account for the number of Medicaid eligible, but not enrolled, children discovered as a result of the SCHIP/Medicaid joint application process. As of the same time period 37,146 additional children were determined to be Medicaid eligible, as a result of SCHIP outreach, for a total of 60,188. Additional information is given in the response to question 1.2 above.</p>
<b>OBJECTIVES RELATED TO SCHIP ENROLLMENT</b>		
		<p>Data Sources:</p> <p>Methodology:</p> <p>Progress Summary:</p>
<b>OBJECTIVES RELATED TO INCREASING MEDICAID ENROLLMENT</b>		
		<p>Data Sources:</p> <p>Methodology:</p> <p>Progress Summary:</p>
<b>OBJECTIVES RELATED TO INCREASING ACCESS TO CARE (USUAL SOURCE OF CARE, UNMET NEED)</b>		
Assure that the enrolled children with significant health needs have access to appropriate care.	Reduce the number of cases of hospitalization due to asthma among the enrolled children.	<p>Data Sources: Administrative data for hospital stays and services.</p> <p>Methodology: Encounter data with asthma CPT codes for SFY 2000 was used. Beneficiaries with the diagnosis of asthma at least one time during the state fiscal year were determined. Of these beneficiaries, the number hospitalized with the diagnosis of asthma was found.</p> <p>Progress Summary: SFY 2000, there were 974 children enrolled whose primary diagnosis was asthma, and 168 of them (17.24%) were hospitalized. When FFY 2000 data is available, it will be used for comparison purposes.</p>

<b>Table 1.3</b>																																
(1) Strategic Objectives (as specified in Title XXI State Plan and listed in your March Evaluation)	(2) Performance Goals for each Strategic Objective	(3) Performance Measures and Progress (Specify data sources, methodology, time period, etc.)																														
Assure that the enrolled children receive high quality health care services.	By December 31, 2000, at least 90% of SCHIP enrollees will report overall satisfaction with their health care.	<p>Data Sources: Consumer Assessment of Health Plans Study (CAHPS) survey results.</p> <p>Methodology: Standard CAHPS methodology.</p> <p>Numerator: MCO 1 = 454      MCO 2 = 563 Denominator: MCO 1 = 1,050      MCO 2 = 1,050</p> <p>Progress Summary: CAHPS survey information is available for the 2001 reporting period (2000 data).</p> <table> <tr> <th></th><th><u>MCO 1</u></th><th><u>MCO 2</u></th></tr> <tr> <td>Getting needed care</td><td>87.1%</td><td>81.4%</td></tr> <tr> <td>Getting care quickly</td><td>86.7%</td><td>86.4%</td></tr> <tr> <td>How well Drs communicate</td><td>92.2%</td><td>90.8%</td></tr> <tr> <td>Courteous &amp; helpful office staff</td><td>93.0%</td><td>89.8%</td></tr> <tr> <td>Customer service</td><td>73.8%</td><td>71.1%</td></tr> <tr> <td>Rating of personal Dr.</td><td>75.1%</td><td>72.2%</td></tr> <tr> <td>Rating of specialist</td><td>72.0%</td><td>74.5%</td></tr> <tr> <td>Rating of health care received</td><td>77.8%</td><td>79.1%</td></tr> <tr> <td>Rating of health plan</td><td>78.0%</td><td>80.4%</td></tr> </table> <p>The overall ratings of MCO1 and MCO2 have significantly improved since the 1999 data reported in the prior annual report.</p>		<u>MCO 1</u>	<u>MCO 2</u>	Getting needed care	87.1%	81.4%	Getting care quickly	86.7%	86.4%	How well Drs communicate	92.2%	90.8%	Courteous & helpful office staff	93.0%	89.8%	Customer service	73.8%	71.1%	Rating of personal Dr.	75.1%	72.2%	Rating of specialist	72.0%	74.5%	Rating of health care received	77.8%	79.1%	Rating of health plan	78.0%	80.4%
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<b>OBJECTIVES RELATED TO USE OF PREVENTIVE CARE (IMMUNIZATIONS, WELL-CHILD CARE)</b>																																
Increase the percentage of enrolled children with regular preventive care.	By December 31, 1999, at least 75% of enrolled children through 2 years of age will receive one or more age-appropriate immunizations.	<p>Data Sources: Health Plan Encounter Data and Information Set (HEDIS) data.</p> <p>Methodology: Hybrid and Administrative methodology</p> <p>Progress Summary: MCO 1 did not have a large enough denominator for HEDIS. MCO 1 reported zero as their HEDIS measure.</p> <p>For MCO 2, the following results were reported:</p>																														

**Table 1.3**

(1) Strategic Objectives  (as specified in Title XXI State Plan and listed in your March Evaluation)	(2) Performance Goals for each Strategic Objective	(3) Performance Measures and Progress  (Specify data sources, methodology, time period, etc.)																														
	By December 31, 1999, at least 80% of enrolled children will receive one or more Early and Periodic Screening, Diagnostic and Treatment (EPSDT) service.	<div>Immunizations:</div> <table><tr><td>Combo 1</td><td>36.30%</td></tr><tr><td>Combo 2</td><td>27.41%</td></tr><tr><td>DTP/DTaP</td><td>47.41%</td></tr><tr><td>Hepatitis B</td><td>47.41%</td></tr><tr><td>HB</td><td>52.59%</td></tr><tr><td>MMR</td><td>74.07%</td></tr><tr><td>IPV/OPV</td><td>50.37%</td></tr><tr><td>VZV</td><td>52.59%</td></tr></table> <div>Data Sources: HEDIS 2000 Indicator Summary for MCO2.</div> <div>Methodology: Administrative and Hybrid</div> <div>Numerator: Varies by indicator</div> <div>Denominator: Total exams needed per periodicity schedule</div> <div>Progress Summary: Using the Hybrid method the total exams needed per periodicity schedule were determined by the number of visits in various age groups.</div> <div>Well child visits during the first 15 months of life:</div> <table><tr><td>0 visits</td><td>0% (due to 0 numerator events)</td></tr><tr><td>1 visits</td><td>8.70%</td></tr><tr><td>2 visits</td><td>13.04%</td></tr><tr><td>3 visits</td><td>17.39%</td></tr><tr><td>4 visits</td><td>8.70%</td></tr><tr><td>5 visits</td><td>17.39%</td></tr><tr><td>6 visits</td><td>34.78%</td></tr></table> <div>There was a total of 23 children who met the criteria for this measure.</div> <div>Well child visits during the 3<sup>rd</sup>, 4<sup>th</sup>, 5<sup>th</sup> and 6<sup>th</sup> year of life:</div> <div>59.06%</div> <div>There was a total of 855 children who met this criterion.</div> <div>Well child visits for adolescents:</div> <div>39.08%</div> <div>There was a total of 2,495 children who met this criterion.</div>	Combo 1	36.30%	Combo 2	27.41%	DTP/DTaP	47.41%	Hepatitis B	47.41%	HB	52.59%	MMR	74.07%	IPV/OPV	50.37%	VZV	52.59%	0 visits	0% (due to 0 numerator events)	1 visits	8.70%	2 visits	13.04%	3 visits	17.39%	4 visits	8.70%	5 visits	17.39%	6 visits	34.78%
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<b>Table 1.3</b>		
(1) Strategic Objectives (as specified in Title XXI State Plan and listed in your March Evaluation)	(2) Performance Goals for each Strategic Objective	(3) Performance Measures and Progress (Specify data sources, methodology, time period, etc.)
<b>OTHER OBJECTIVES</b>		
		Data Sources:  Methodology:  Progress Summary:

Objective #1: Reduce the number of uninsured non-Medicaid eligible children less than 19 years of age and below 200% FPL in the State of Kansas

As of December 1, 2001, there were 24,138 children in enrolled HealthWave 21 and an additional 51,939 children enrolled in Medicaid as a result of the HealthWave application process for a total of 76,077 children with health insurance coverage accessed through the simplified mail-in application process. See the response for question 1.2 for additional information on estimated reductions in the number of uninsured children.

An outside, three-year evaluation being conducted by the Kansas Health Institute should give us some additional information in this area. One of the projects within the evaluation is to examine the impact of HealthWave on reducing the number of low-income uninsured children in Kansas, explain any continuing presence of uninsured low-income children, and identify differences in health care access and health status between insured and uninsured low-income children.

Objective #3: Assure that the enrolled children with significant health needs have access to appropriate care.

An outside evaluation is underway conducted by the Kansas Health Institute which should give us additional information regarding the experience of all children enrolled in HealthWave with regard to access to and appropriateness of care.

Objective #5: Increase the percentage of enrolled children with regular preventive care.

EPSTDTEPSDT screens were 45.6% for one of the HealthWave physicalEPSTDTEPSDT screens were 45.6% for one of the (MCO(MCO 2). The State believes there are outstanding claims and reporting issues which need to be resolvedresolved before these percentages will be truly reflective of what is occurring in the Healtresolved before program.

**1.4 If any performance goals have not been met, indicate the barriers or constraints to meeting them.**

See notes to the above table.

**1.5 Discuss your State's progress in addressing any specific issues to assess in your State plan that are not included as strategic objectives.**

The remaining objective not discussed in the employer-based health insurance for employees with SCHIP-eligible children. This has become an non-issue in Kansas, and the one prior month waiting period for persons with prior insurance objective will be removed as part of a future state plan amendment.

**1.6 Discuss future performance measurement activities, including a projection of when additional data are likely to be available.**

As has been mentioned earlier, a three-year evaluation of HealthWave being conducted by the Kansas Health Institute is currently underway in cooperation with SHHS. This evaluation is being funded through various grants including the Packard Foundation, U.S. Health Resources and Services Administration, U.S. Health Resources and Services Administration, Methodist Health Ministry Fund, and the Agency for Healthcare Policy and Research (now the Agency for Healthcare Research and Quality). Other entities involved are: the Kansas Department of Health and Environment; the Kansas Social Welfare and Nursing; the University of Kansas Medical Center; Kansas State University; and the Kansas Foundation for Medical Care. Various parts of this study have been discussed throughout this evaluation in response to various specific questions. In general, this evaluation is designed to:

Examine the impact of HealthWave on reducing the number of low-income uninsured children in Kansas, explain any continuing trends in low-income children, and identify differences in status between insured and uninsured low-income children:

Determine the impact of HealthWave on health utilization for low-income children in the program, and utilization for low-income group of Medicaid enrollees;

Evaluate how well the HealthWave program provides health services to particularly vulnerable children including urban poor, immigrants, children in poor, rural areas and children with mental health needs; and

Assess the effect of HealthWave on the health care market, particularly the traditional safety net providers that exist in rural and other disadvantaged areas of the state.

Data for the evaluation will be gathered through surveys, focus groups, data and other secondary data such as vital statistics, hospital discharges, Health Insurance Information System. Some data is available now, and is available through the end of calendar year 2002.

See also the responses to question 2.8 regarding the data collected by the state's contract External Quality Review Organization.

- 1.7 Please attach any studies, analyses or other documents addressing enrollment, access, quality, utilization, costs, satisfaction, or other aspects of SCHIP program's performance. Please list attachments here.**

Attachments:

- Kansas Health Institute, Issue Brief No. 10
- Kansas Health Institute, Issue Brief No. 11
- Kansas Health Institute, Forum Summary
- Kansas Health Survey, August 2001
- Denial Summary

## SECTION 2. AREAS OF SPECIAL INTEREST

*This section has been designed to allow you to address topics including; states, federal officials, and child advocates.*

### 2.1 Family coverage:

- A. If your State offers family coverage, please provide participation in this program and how this program is coordinated with other programs. Include in the narrative information about eligibility, enrollment and redetermination, cost sharing and crowd-out.

Not applicable. Family coverage is not offered in Kansas.

- B. How many children and adults were ever enrolled in your SCHIP ESI buy-in program during FFY 2001 (10/1/00 - 9/30/01)?

Number of adults \_\_\_\_\_

Number of children \_\_\_\_\_

Not applicable. Family coverage is not offered in Kansas.

- C. How do you monitor cost-effectiveness of family coverage?

Not applicable. Family coverage is not offered in Kansas.

### 2.2 Employer-sponsored insurance buy-in:

- A. If your State has a buy-in program, please provide a brief narrative about requirements for participation in this program and how this program is funded.

Not applicable. Kansas does not currently participate in an employer-sponsored insurance buy-in program using SCHIP or Medicaid funding.

- B. How many children and adults were ever enrolled in your SCHIP ESI buy-in program during FFY 2001?

Number of adults \_\_\_\_\_

Number of children \_\_\_\_\_

Not applicable. Kansas does not currently participate in an employer-sponsored insurance buy-in program using SCHIP or Medicaid funding.



### 2.3 Crowd-out:

A. How do you define crowd-out in your SCHIP program?

Crowd out is defined as dropping employer-sponsored or private-pay insurance during the 6-month period prior to receiving HealthWave coverage.

B. How do you monitor and measure whether crowd-out is occurring?

We have no definitive data on the extent of crowd-out. We have no definitive data on how many applications were denied or how many applications were approved. Information may not give an accurate picture of potential applicants who were given, up until July 1, 2001 when potential applicants regarding the requirement of children being uninsured regarding the requirement of children being uninsured for this report. Families who already had children covered by other insurance submitted an application because they believed submitted an application no way at this time to discover the number of children whose parents dropped other and let their child remain uninsured for six months before applying, and let their child remain uninsured at least six months before application, no information on coverage and why it was discontinued. The limited denial data we have on families with children already covered by health insurance, applications, although the application form is jointly used for applications, although the application and Title 19 beneficiaries can have other insurance coverage.

We have systems data for our Medical Program (MP) that gives us some information regarding the number of applications denied because of existing health insurance would only apply to SCHIP eligibility determinations. Axiom of this data is that the denial reason is an eligibility worker input field that can be more than one reason for denial. Finally, the automated eligibility system only allows one reason code to be entered by the worker to choose which denial code to enter into the data.

C. What has been the result of your analyses? Please summarize and attach or other documentation.

For the time period covered by this annual report (FFY 2001), existing health insurance averaged 6.5% of all denials. When narrowed down to denials processed in the Clearinghouse, which eliminates all denials processed by other means, the average denial rate due to health insurance rose to 8.5%. During the same period, the average number of total monthly denials at the Clearinghouse was 337, with an average of 337 total monthly denials at the Clearinghouse. According to the data, the average number of total monthly denials at the Clearinghouse was 337, with an average of 337 total monthly denials at the Clearinghouse. According to the data, the average number of total monthly denials at the Clearinghouse was 337, with an average of 337 total monthly denials at the Clearinghouse.



Effectiveness is measured by the number of people who take one. Application numbers are checked daily to monitor the effectiveness of particular types of activities. Enrollment numbers are reviewed monthly to help indicate which areas may need additional activities. Finally, quality reviews are done on each outreach coordinator each week with a phone survey to one outreach coordinator each week with the prior week. Outreach coordinators are also interviewed once a month.

B. Have any of the outreach activities been more successful in reaching minorities, immigrants, and children living in rural areas)? How have you measured effectiveness?

It has been found that the most effective method of reaching these segments of the population is to become involved in their communities. For instance, it is impossible to become involved in the lives of the representative who looks like or speaks the same language as a minority outreach representative who only speaks English could not have been successful in outreach representatives along the side of the road in western Kansas and going along the side of the road in western Kansas and and fill out and fill out applications during their breaks. A representative not have been well-received going into a café filled with Spanish speakers and asking immigrants if their children had health insurance and helping immigrants if they were on the spot.

It is important to the African American community to have it is important to the African American  
African American join them African American join them in the parades, go to their faith communities  
congregations congregations or be available after the services for assistance congregations or be available a

When there isn't an outreach coordinator who is a part of the population being targeted, efforts are focused on the efforts are focused on the social services agencies who help minorities or in other services. These agencies already have a well-established relationship with the community they serve. If a person already helping with other social needs recommends HealthWave, the acceptance rate is much higher. HealthWave, the acceptance rate is much higher when you work with the agency to help them understand the work with the agency to help them understand the needs of their customers, and remain available to assist with explanations, customers, and remain available to assist with explanations specific to the community. This also builds the relationship specific to the community and the specific minority community.

Before representatives went to the Native American tribes, expectations, how they should dress and the decorum expected close ties with the tribes had to do with a repetition of the message, being available for numerous events, and offering the Indian HealthWave benefits. Success was known in specific counties. Names and addresses were provided by the Representatives have been invited to powwows when no other vendor was allowed to attend.

because the tribes have come to trust HealthWave and know that only representative  
honor their customs will be sent.

The rural communities in Kansas have very high enrollment rates because the population estimates established when HealthWave was implemented reflected the fact that an outreach worker is willing to come to the home of the participant. Within three months of the program's start, 90% of participants live in rural counties, even though many of them are targeted number of nine and seventy per county. Outreach workers are stationed in rural areas and hired from local communities which helps potential families believe in the program.

Effectiveness in reaching minority and immigrant populations is effectiveness in reaching minority events, revents, resevents, responses to quality checks, and the applications received from application assistance event. The rural community tools of reviewing the applications and enrollments from each county every month.

C. Which methods best reached which populations? How have you measured effectiveness?

All segments of the community respond. All segments of the community respond. All segments of the community respond. WIC pick-up days. Representatives work to network with social WIC pick-up days. Representatives work to network with social businesses, businesses, and vendors at any health fair, and they often businesses, and vendors at a invitations. This is true for rural invitations. This is true for rural areas as well as minority invitations that outreach must become immersed in whatever community they are targeting.

Representatives spent a significant amount of time on cultural competency training. Most of the staff went to cultural competency training conferences. Areas were the African American population, the Latino population. One staff member completed national certification as a Spanish interpreter.

The best methods for outreach continue to be the one-on-one conversations. Outreach coordinators are ready to discuss health insurance with an outreach coordinator who is well trained and knowledgeable and how to work with each segment of their territory. Outreach efforts help make the community aware of the program and efforts help to come and receive information and an application.

HealthWaveHealthWave measures the effectiveness of outreach through aHealthWave measures the ef reports.reports. First, the number of applications receivedreports. First, the number of applications received targets.targets. Secotargets. Second, the number of children and teens enrolled in each county f HealthWaveHealthWave and Medicaid is compared toHealthWave and Medicaid is compared to theHealth thethe number of tthe number of theitthe number of their events and the total number of people who a informationalinformational booth, meeting or coldinformational booth, meeting or cold calls ininformational to what they hear about HealthWave and how well it is being accepted in the community.

## 2.5 Retention:

A. What steps is your State taking to ensure that eligible SCHIP?

Recent studies through the Kansas Health Institute indicate that Klocation is more successful at retaining enrollees. In July, Klocation is more successful at retaining enrollees. We also bprograms in an effort to increase retention. We weeks prior to their redetermination in order to increase the weeks prior to their redetermination in order to inc monitor retention and make adjustments where necessary.

B. What special measures are being taken to reenroll children inWhat special measures are being taken to reenroll children in still eligible?

- ☐ Follow-up by caseworkers/outreach workers  
☒ Renewal reminder notices to all families  
☒ Targeted mailing to selected populations, specify population \_\_\_\_\_  
☐ Information campaigns  
☐ Simplification of re-enrollment process, please describe \_\_\_\_\_  
☒ Surveys Surveys or Surveys or focus groups with disenrollees to learn more about reasons for disenrollment, please describe \_\_\_\_\_  
☐ Other, please explain \_\_\_\_\_

Our eligibility system automatically notifies families when the return of a redetermination form. That is one of the reasons we have a family to send in the redetermination form. Also, we have a renewal form that is one page, front and back. We hope this streamlining will increase the number of renewals. We implemented this in July, so it is still early to discern its effectiveness. As mentioned in A, postcards are sent to families two weeks before the renewal form in the mail.

In addition, the Kansas Health Institute (KHI) continues to study retention in addition, the Kansas H  
Kansas.Kansas. They have previously studied children.Kansas. They have previously studied children  
months. Nowmonths. Now they are focusing on those families who do notmonths. Now they are focusin  
KHIKHI is conducting focus groups andKHI is conducting focus groups and surveys with consumers and also  
inin order to develop recommendations. The State of Kansas is anxiously awaiting their  
recommendations and will modify policy and procedures accordingly.

C. AreAre Are the Are the same measures being used in Medicaid as well? If not, please describe differences.

Yes.



additional information from the family. Eligible additional information from the family. Eligible programs, so for the most part, programs, so for the most part, the requirements for the family are the same. health Managed Care Organization (MCO) is the same for both SCHIP and Medicaid. health Managed Care Organization (MCO) is the same for both SCHIP and Medicaid. child may move from the MCO to a PCCM provider or vice versa if changing a child may move from the MCO to a PCCM provider or vice versa if changing a streams, but if he or she was assigned to the MCO in one program, she or he will streams, but if he or she was assigned to the MCO in one program, she or he will assigned to the same MCO under the other program. The child will most likely be able to see assigned to the same MCO under the other program. The child will most likely be able to see the same provider. The benefit the same provider. The benefit packages for the same provider. The benefit packages for the same provider. The benefit of Kansas.

- C. Are the same delivery systems (including Please explain.

The same physical health delivery systems are used between portion of Medicaid) and HealthWave portion of Medicaid) and HealthWave 21 (are similar, but are not identical. The delivery systems for dental and are similar, but are not identical operate as coordinators of services, as do operate as coordinators of services, as do operate as coordinators of services, whereas these contractors provide all services under a capitated Title 21.

## 2.7 Cost Sharing:

- A. Has your State undertaken any assessment of participation in SCHIP? If so, what have you found?

No. This has not been done.

- B. Has your State undertaken any assessment of the effects health service under SCHIP? If so, what have you found?

No. This has not been done.

## 2.8 Assessment and Monitoring of Quality of Care:

- A. What information is currently available on the quality of care received? Please summarize results.

Since quality standards were not required in a stand-alone SCHIP program, regulations became final in August 2001, the quality regulations became fully developed in the last year. However, the state's contract fully developed in the last year. However, the External Quality Review Organization used for Health Care, for Medical Care, the External Quality Review Organization used for Health evaluations, was expanded on October 1, evaluations, was expanded on October 1. Some information was collected with the CAHPS survey (summer 2000).

- B. What processes are you using to enroll, particularly with respect to health, substance abuse counseling and treatment and dental and vision care?

The State of Kansas is collecting HEDIS measures on all of the program vision care. Encounter data is used to report immunizations for use in reimbursement of vaccine costs to the VFC program.

- C. What plans does your SCHIP program have for future vision care received by SCHIP enrollees? When will data be available?

See the answer in A. As part of the EQRO review, the program access to care will be evaluated, community provider surveys will be evaluated, and an immunization study will be conducted at various times over the next fiscal year.



### SECTION 3. SUCCESSES AND BARRIERS

*This section has been designed to allow you to describe your approach to overcoming these barriers.*

**3.1 Please highlight successes and barriers you encountered during FFY 2001 in the following areas. Please report the approaches used to overcome barriers. Be as specific as possible.**

*Note: If there is nothing to highlight as a success or barrier, please indicate "NA".*

**A. Eligibility**

A local challenge is our state statute which prohibits use of HealthWave 21, except for the most limited mandates capitated managed care statewide. Dueto offer up to three months prior coverage as is available in the Medto offer up to three months prior October 1, 2001, daily eligibility and assignment (i.determination) was instituted. This policy will help child quickly, and will eliminate part of the eligibility discrepancy between families quickly, and will elimin with eligibility in both Title 19 and Title 21 programs.

**B. Outreach** NA

**C. Enrollment** NA

**D. Retention/disenrollment** NA

**E. Benefit structure** NA

**F. Cost-sharing** NA

**G. Delivery system**

The physical health contractor for HealthWave 21 and capitatedThe p known as HealthWave known as HealthWave 19, is the same as of July 1, 2001.known as HealthWave 19 contractor for both programs will enhance continuity of care contractor for both programs streams. Distinct mental health and dental services contractors of care for the Title 19 managed care population and are continuing the stateof care for the Title 19 required capitated care for the Title 21 population.

**H. Coordination with other programs** NA

I. Crowd-out

As of July 1, 2001, the state statute was amended to eliminate families losing other insurance coverage. The state plan was a change.

J. Other NA

## SECTION 4: PROGRAM FINANCING

*This section has been designed to collect program costs and anticipated expenditures.*

**4.1 Please complete Table 4.1 to provide your budget, budget, and FFY 2002 projected budget, and FFY 2002 projected budget. budget, and FFY 2002 planned use of funds.**

*Note: Federal Fiscal Year 2001 starts 10/1/00 and ends 9/30/01.*

	Federal Fiscal Year 2001 costs	Federal Fiscal Year 2002	Federal Fiscal Year 2003
<b>Benefit Costs</b>			
Insurance payments			
Managed care	31,769,105	45,050,000	56,750,000
per member/per month rate X # of member months	128.80 X 246,657	146.27 X 307,985	149.92 X 378,526
Fee for Service	266,303	350,000	450,000
Total Benefit Costs	32,035,408	45,400,000	57,200,000
(Offsetting beneficiary cost sharing payments)	477,674	540,000	690,000
Net Benefit Costs	31,557,734	44,860,000	56,510,000
<b>Administration Costs</b>			
Personnel			
General administration			
Contractors/Brokers (e.g., enrollment contractors)	2,667,362	3,021,106	4,255,677
Claims Processing			
Outreach/marketing costs	1,620	1,295,174	1,681,493
Other			
Total Administration Costs	2,668,982	4,316,280	5,937,170
10% Administrative Cost Ceiling	3,506,415	4,984,444	6,278,889
Federal Share (multiplied by enhanced FMAP rate)	2,521,112	3,583,816	4,514,521
State Share	985,303	1,400,629	1,764,368
<b>TOTAL PROGRAM COSTS</b>	<b>34,226,716</b>	<b>49,176,280</b>	<b>62,447,170</b>

\*Note: Prior to September 2001, outreach and marketing reporting, it will be.

**4.2 Please identify the total State expenditures for family 2001.**

None, for Title 21 in FFY 2001.

**4.3 What were the non-Federal sources of funds spent on your SCHIP program during FFY 2001?**

☒ State appropriations

☐ County/local funds

☐ Employer contributions

☒ Foundation grants (for outreach only)

☐ Private donations (such as United Way, sponsorship)

☒ Other (specify) Tobacco Settlement funds (.85% of total non-Federal funds) Tobacco Settlement

**A. Do you anticipate any changes in the sources of expenditures?**

No.

## SECTION 5: SCHIP PROGRAM AT-A-GLANCE

*This section has been designed to give the reader of your annual report some glimpse of your SCHIP program.*

**5.1 To provide a summary at-a-glance of your SCHIP program charTo provide a summary a  
provideprovide the following information.** If you do not have a particular policy in-place. If you do not h  
like to comment why, please do. (Please report on initial application process/rules)

Table 5.1	Medicaid Expansion SCHIP program	Separate SCHIP program
Program Name	N/A	HealthWave 21
Provides presumptive eligibility for children	<input type="checkbox"/> No <input type="checkbox"/> Yes, for whom and how long?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes, for whom and how long?
Provides retroactive eligibility	<input type="checkbox"/> No <input type="checkbox"/> Yes, for whom and how long?	<input checked="" type="checkbox"/> No (except in limited circumstances for infants) <input type="checkbox"/> Yes, for whom and how long?
Makes eligibility determination	<input type="checkbox"/> State Medicaid eligibility staff <input type="checkbox"/> Contractor <input type="checkbox"/> Community-based organizations <input type="checkbox"/> Insurance agents <input type="checkbox"/> MCO staff <input type="checkbox"/> Other (specify) _____	<input checked="" type="checkbox"/> State Medicaid eligibility staff <input checked="" type="checkbox"/> Contractor <input type="checkbox"/> Community-based organizations <input type="checkbox"/> Insurance agents <input type="checkbox"/> MCO staff <input type="checkbox"/> Other (specify) _____
Average length of stay on program	Specify months _____	Specify months <u>12</u>
Has joint application for Medicaid and SCHIP	<input type="checkbox"/> No <input type="checkbox"/> Yes	<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes
Has a mail-in application	<input type="checkbox"/> No <input type="checkbox"/> Yes	<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes
Can apply for program over phone	<input type="checkbox"/> No <input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes
Can apply for program over internet	<input type="checkbox"/> No <input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes
Requires face-to-face interview during initial application	<input type="checkbox"/> No <input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes
Requires child to be uninsured for a minimum amount of time prior to enrollment	<input type="checkbox"/> No <input type="checkbox"/> Yes, specify number of months _____ What exemptions do you provide?	<input checked="" type="checkbox"/> No (effective 07/01/01, prior to that time, a 6-month waiting period was required) <input type="checkbox"/> Yes, specify number of months _____ What exemptions do you provide?
Provides period of continuous coverage <u>regardless of income changes</u>	<input type="checkbox"/> No <input type="checkbox"/> Yes, specify number of months _____ Explain circumstances when a child would lose eligibility during the time period	<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes, specify number of months <u>12</u> Explain circumstances when a child would lose eligibility during the time period: move from state, enter foster care or juvenile justice system, enter HCBS program, death
Imposes premiums or enrollment fees	<input type="checkbox"/> No <input type="checkbox"/> Yes, how much? _____ Who Can Pay? <input type="checkbox"/> Employer <input type="checkbox"/> Family <input type="checkbox"/> Absent parent <input type="checkbox"/> Private donations/sponsorship <input type="checkbox"/> Other (specify) _____	<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes, how much? * <u>\$10 per family per month from 151% of FPL to 175% of FPL; \$15 per family per month from 176% of FPL to 200% of FPL</u> Who Can Pay? <input checked="" type="checkbox"/> Employer <input checked="" type="checkbox"/> Family <input checked="" type="checkbox"/> Absent parent <input checked="" type="checkbox"/> Private donations/ sponsorship <input type="checkbox"/> Other (specify) _____
Imposes copayments or	No	X No



## SECTION 6: INCOME ELIGIBILITY

***This section is designed to capture income eligibility information for your SCHIP program.***

- 6.1 As of September 30, 2001, what was the income standard or threshold, As of September 30, 2001, of the Federal poverty level, for countable income for each group? of the Federal poverty level, for by the child's age (or date of birth), then report each threshold for each by the child's age (or date of birth). Please report the threshold after application of income disregards.**

Title XIX Child Poverty-related Groups or Section 1931 -

whichever category is higher

150% of FPL for children under age 1

133% of FPL for children aged 1 through 5

100% of FPL for children aged 6 through 21

## Medicaid SCHIP Expansion

NA % of FPL for children aged

% of FPL for children aged

% of FPL for children aged

## Separate SCHIP Program

200% of FPL for of FPL for children aged 00 through 18,0 through  
eligible for Medicaid

% of FPL for children aged

% of FPL for children aged

- 6.2 AsAs of September 30, 2001,As of September 30, 2001, what typAs of September 30, 2001, what typ  
program use to arrive at total countableprogram use to arrive at total countable income? *Please indicat*  
*or deduction used when determining eligibility foror deduction used when determining eligibility for ec*  
NA

Do rules differ for applicants and recipients (or between initial enrollment and redetermination)

Yes ☐ X ☐ No ☐

If yes, please report rules for applicants (initial enrollment).

<b>Table 6.2</b>			
	Title XIX Child Poverty-related Groups	Medicaid SCHIP Expansion	Separate SCHIP Program
Earnings	\$200 per wage earner	\$ NA	\$200 per wage earner
Self-employment expenses	25% of gross income or actual income producing costs	\$ NA	25% of gross income or actual income producing costs
Alimony payments Received	\$0	\$ NA	\$0
Paid	\$0	\$ NA	\$0
Child support payments Received	\$0	\$ NA	\$0
Paid	\$0	\$ NA	\$0
Child care expenses	\$0 (included in wage earner deduction)	\$ NA	\$0 (included in wage earner deduction)
Medical care expenses	\$0	\$ NA	\$0
Gifts	\$0	\$ NA	\$0
Other types of disregard s/de ductions (specify)	None	\$ NA	None

### 6.3 For each program, do you use an asset test?

Title XIX Poverty-related Groups

☒ No ☐ Yes, specify countable or allowable level of asset test \_\_\_\_\_

Medicaid SCHIP Expansion program NA

☐ No ☐ Yes, specify countable or allowable level of asset test \_\_\_\_\_

Separate SCHIP program

☒ No ☐ Yes, specify countable or allowable level of asset test \_\_\_\_\_

Other SCHIP program \_\_\_\_\_ NA

☐ No ☐ Yes, specify countable or allowable level of asset test \_\_\_\_\_

6.4 Have any of the eligibility rules changed since September 30, 2001? ☐ Yes

☒ No



## SECTION 7: FUTURE PROGRAM CHANGES

*This section has been designed to allow you to share recent or anticipated program changes.*

**7.17.1 What changes have you made or are planning to make FFY 2002 (10/1/01 through 9/30/02)? Please**

A. Family coverage NC

B. Employer-sponsored insurance buy-in NC

C. 1115 waiver NC

D. Eligibility including presumptive and continuous eligibility NC

E. Outreach

The outreach function was shifted from the C offices effective October 1, 2001.

F. Enrollment/redetermination process NC

G. Contracting - providers/enrollment broker

It is anticipated that a new enrollment broker/fiscal agent will begin providing services on 1/1, 2002. This contractor will initially, the contractor will maintain current systems for an entirely new system by July 1, 2003.

H. Other NC